



Dear Member,

As you know the UK Government instructed all 'non-essential' businesses to close for the month of November due to the COVID-19 Pandemic. No doubt you understand the difficulties that small businesses like us have experienced this year, and so we humbly ask for your support during this incredibly difficult time so that we can survive, and keep providing the women of Abingdon, Chesterfield and beyond, a place to exercise, improve their health & fitness, feel comfortable, included, and above all, happy.

This year alone has cost me personally, in excess of £30,000. This, unfortunately, is not money I had in the bank. It was raised, by remortgaging my house and taking a bank loan, which has to be paid back. I do not have a big financial backer, or shareholders taking dividends. We are simply a small team who love what we do, and are absolutely not here for the money, but as I'm sure you understand, this is simply not sustainable going forward. But, we are still here, and we intend to do everything that we can to keep going.

We only survive because of our members, we have implemented several new measures to ensure that our members can continue to exercise in a safe, and socially distanced way. We hope you find the new circuit enjoyable and effective.

So what can I do?

- **Tell your friends and family**
- **Book a beauty treatment**
- **Buy a gift voucher**
- **Buy one of our retail products**
- **Donate your November membership payment**

Unfortunately, the announcement from the government was not made in time for November membership payments to be frozen. If you, therefore, found that your payment was collected and you need it credited back to you. We ask that you really do consider waiving that fee and using it to support your local gym. Many thousands of businesses have closed down this year and we are sure that you would miss us if we are one of them. Many members have said they would like to support us by donating their fee and we really hope that you will consider joining them.

If you really do need that month credited back to you, please complete the section below and your membership payment will be frozen for 1-month.

Thank you, and all my best wishes to you and your family during this incredibly difficult year.

Peter Dewbery (Fitness In Time)

Full Name:

Signature:

Date:

Keytag Number:

Date of The Payment You Wish To Be Credited For:

This is the date of the payment left your bank account 3/11/20 - 3/12/20. For further information please refer to your membership agreement. I am signing to confirm that I understand the process and wish to be credited 1 month membership for the November enforced closure.